

## *AFL's Quality Policy*

***“Our quality policy is to design, manufacture and market optical fiber and related products that meet customer requirements and exceed customer expectations. Our commitment is to achieve this by:***

- 1. Following and embracing an effective company-wide quality management system***
- 2. Delivering superior customer service in all phases from pre-sales to product delivery.***
- 3. Applying technology and innovation to product design and manufacturing***
- 4. Optimizing manufacturing processes to minimize variation and ensure repeatability***
- 5. Continually improving our manufacturing and business systems by:***
  - further developing employee skills and knowledge***
  - setting measurable quality objectives and using data-driven decision-making***
  - encouraging strong employee involvement and learning from our customers, suppliers and other stakeholders”***



***Abdel Soufiane  
General Manager & CTO***