



110 Hidden Lake Circle, Duncan, SC 29334 USA
TEL: (800) 235-3423 TEL: (864) 433-0333
WEB: www.AFLglobal.com

Notice Regarding Procurement and Repair of Fujikura Splicing Equipment

January 30, 2024

Dear Fusion Splicing Community,

AFL Telecommunications LLC (“AFL”), which is a subsidiary of Fujikura Ltd., would like to provide important information regarding procurement, service & repair, and technical support of Fujikura branded fusion splicers and associated accessories such as fiber cleavers, thermal strippers, cleaver blades, electrodes, fiber holders, and others (“Fujikura Splicing Equipment”).

AFL has become aware that unauthorized resellers are selling Fujikura Splicing Equipment through online storefronts such as Amazon and Alibaba. There are significant risks to purchasing Fujikura Splicing Equipment through online storefronts. Fujikura Splicing Equipment purchased through an online storefront is not licensed by Fujikura for use in North America, which means that AFL cannot provide technical support, repair parts, or any other services to support the use of the Fujikura Splicing Equipment in North America.

AFL has also become aware of certain “gray market” products, which falsely label non-Fujikura fusion splicing equipment with the Fujikura brand. These gray market products are also not licensed by Fujikura for use in North America and AFL would not be able to provide support or repair parts for them.

Fujikura Splicing Equipment is manufactured and supported at the highest caliber for the benefit of our customers and their need to provide continuous high-quality and reliable optical fiber preparations and fusion splices. AFL and Fujikura want to ensure that Fujikura Splicing Equipment is sold by AFL authorized resellers who strive for the same standards. In order to avoid the significant risks described in this notice, please be sure to only purchase Fujikura Splicing Equipment from trusted AFL and Fujikura partners, a list of which can be found at [Distribution Partners \(aflglobal.com\)](http://DistributionPartners.aflglobal.com).

If you have additional questions, or would like to verify a serial number and service history of used Fujikura Splicing Equipment, please contact your local AFL sales or customer representative, or call AFL Equipment technical support directly at +1 (800) 235-3423 Option 3, or submit an inquiry at our equipment support page and select “Fusion Splicing” – [AFL Product Service Support Contact Form](#).

Sincerely,

Lucas Mays

Product Line Manager
Splicers & Test Equipment



www.AFLglobal.com