

End User Requirements – Password Reset

1. Registration

- 1.1. If you have not registered with iSupplier:
 - a. Ask your AFL Buyer contact to request that you be registered in iSupplier.

2. Password Assistance/Reset

- 2.1. What is my User Name?
 - a. The user's email address
 - b. Don't open the iSupplier App in more than one screen. An error message could appear, preventing the user from registering.
 - c. Register within 4 hours of receiving the initial email notification.
 - d. What if I don't register within the four hours or need to Reset My Password?
 - 1. Go to iSupplier Homepage (<u>https://isupplier.aflglobal.com/</u>)
 - 2. Select Login Assistance
 - 3. Enter User Name (user's email address) and Select Forgot Password
 - 4. Password reset instructions will be sent to your email.
 - e. If you are still having password reset issues after attempting the above, please contact <u>AFL.iSupplier@aflglobal.com</u> for assistance.

* User Name	
(example: michael.james.smith) * Password	
(example: 4u99v23)	
Login Cancel	
Login Assistance	
Accessibility None	
	1
Forgot Password	
Enter your user name, instructions for how to reset your password will be emailed to you.	
User Name	Forgot Password
	rorgot rabbinord
Forgot User Name	
Enter the email address associated with your account, your user name will be emailed to you.	
Email	Forgot User Name
(Example: first.last@domain.com)	. orgot ober Hame